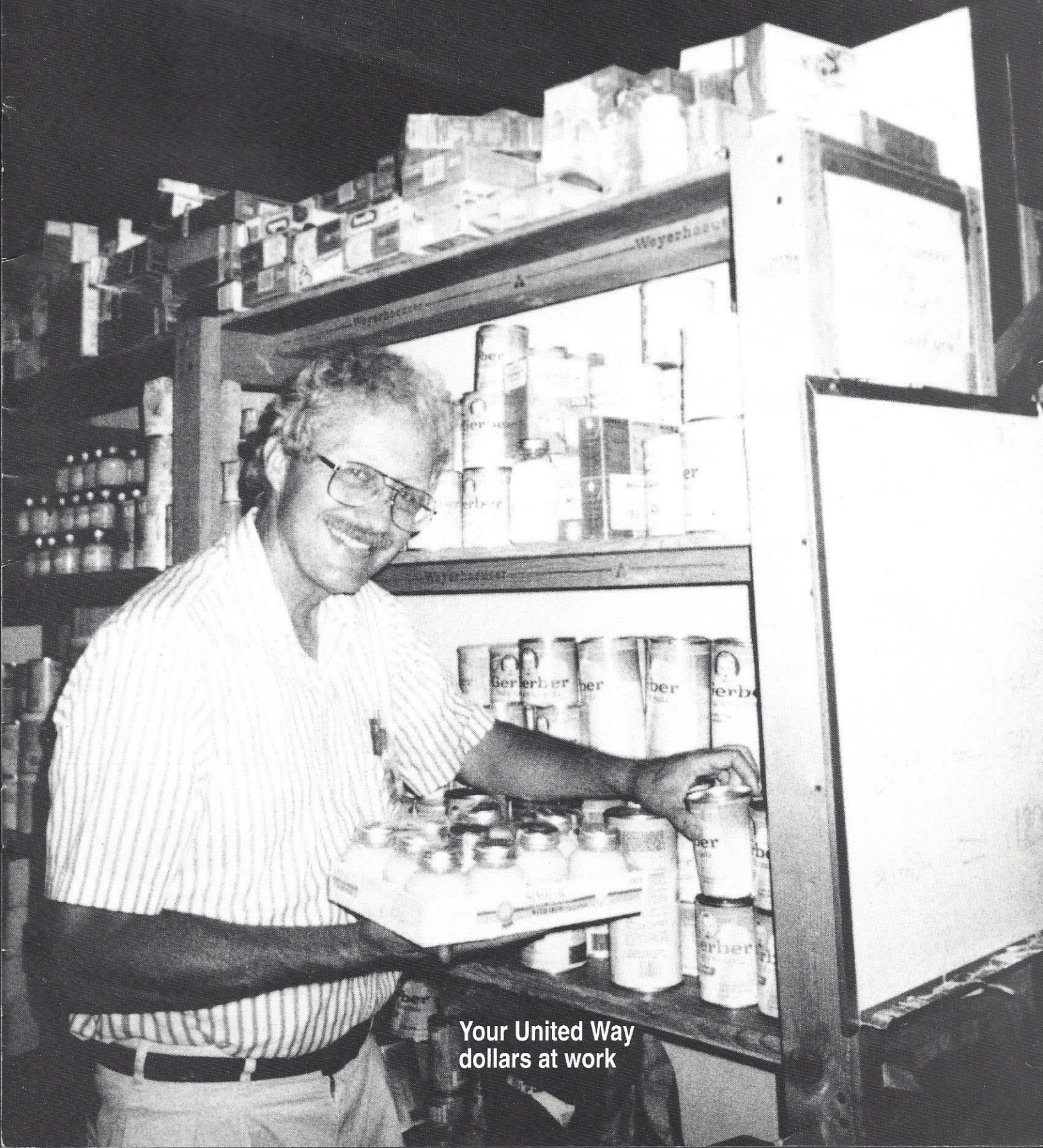


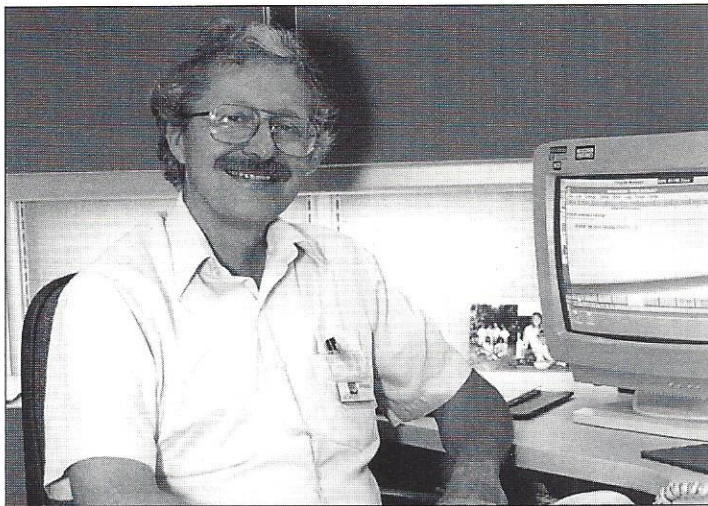
# SANTA CLARION

News and Views from Santa Clara Site  
Fall 1993



Your United Way  
dollars at work





■ Joe Tembrock, SCS finance process/system analyst, is a "career volunteer." He serves those in need through Sacred Heart Community Service, a United Way-supported agency. Much of his time away from work is spent delivering food and creating programs where the needy can receive job training and other services.

## A volunteer for life

**J**oe Tembrock is a man with a vision: he wants the homeless housed, the hungry fed, the illiterate literate, and the poor to have medical attention and legal services—a vision many of us share. Joe, however, spends some of his non-HP working hours fulfilling that vision. You will find him among the poorest of the poor—the nameless people who are unable to seek or receive help. Joe is a volunteer for the Sacred Heart Community Service.

In 1972 when Joe was already an active volunteer in his church, he met a 65-year-old woman with a fearless, fiery passion for the poor. Her name was Louise Bentson. Louise, a

widow living alone, had opened her home to the needy in her area. She provided food and distributed donated clothing to the poor with no requirement except need. Joe once delivered some clothing to Louise's home for distribution—a visit that changed his life. Joe, now vice president of the Sacred Heart Community Service Board, has continued volunteering there for 20 years.

Sacred Heart Community Service has changed and grown during these years. When neighbors sued Louise Bentson for operating the service in her home, the priests at Sacred Heart Church donated their old school to her. In short order, the school was too small and they moved to a new location. They are currently looking for yet another larger space. But the

mission remains the same. Food and clothing are still donated; but other services have been added: classes in English as a Second Language (ESL), literacy, and computers are taught, employment services are provided, after-school tutoring, medical and legal services are offered free of charge.

Joe is thankful for his 27 years of HP experience. It enabled him to establish computer programs which track people using the Sacred Heart services. Management skills learned at HP help in evaluating programs, volunteers and staff. Additionally, the staff has retirement and FTO

benefits based on the HP model. The philosophy that drives the agency is "what does the customer need?" The volunteers at Sacred Heart are trained to understand the needs of the poor and how best they can be met.

When asked why he does volunteer work, Joe responds that he is a man most blessed. He is blessed with caring parents who practiced volunteering (his mother in her eighties is still an active volunteer!), a family that supports and assists him, and a desire to add caring and love to this world.

—Charlotte Pizzo

